

ENERGIZERS

Alabama Power Retirees NEWSLETTER

Fall 2011

A message from President and CEO Charles McCrary



As we approach the fourth quarter of the year, I'd like to give you a brief update on our company's performance year to date. Economic and environmental issues continue to be a cause for concern. Although we

do not expect a negative impact following S&P's downgrade of the nation's credit rating, and we remain on track to reach our financial goals, there are several signs that indicate our customers are still struggling.

For the fourth year in a row our new connects are down. Our commercial load is down slightly, but industrial load is up about 7 percent overall year to date, which is a good sign. On the downside, that "increase" brings us back up to load levels we had in 1997 – far below what we saw as recently as 2006. Industrial sales dropped 21 percent between

2006 and 2009.

On the environmental front, in August Southern Company filed its formal response to the Environmental Protection Agency's proposed federal regulations for coal-fired power plants. We estimate that complying with the proposals would have a \$5 billion to \$7 billion impact on Alabama Power, and could result in a 20-percent increase in the price of electricity in the southeast.

On a more positive note, we continue to do an excellent job of taking care of our customers. Despite the hot summer, our plants have performed well and we've had no issues in meeting demand. June 2011 was the hottest June in 32 years, causing electricity usage to increase by almost 20 percent among typical residential customers.

We performed well on the annual Customer Value Benchmark survey. We ranked second overall among all customer classes. We did particularly well with large business customers, where we ranked second, and among residential customers, where we ranked third. In both classes, we improved on our 2010 scores. Our numbers were down slightly in the general business survey, but we still ranked second.

We will be discussing our company goals, progress and challenges in greater detail at the upcoming retiree luncheons. I hope you will be able to attend the meeting in your area.

In closing, I want to thank you for the outpouring of support you have shown the Birmingham and central Alabama region following the deadly April 27 storms. Having spent my entire career in the electric utility business, I've seen my share of storm damage, but I've never seen anything like the aftermath of April 27. The damage figures are included elsewhere in this newsletter, but the most devastating figure is that more than 240 people lost their lives that day. Thousands more lost their homes.

We're proud that we got the power back on for 400,000 customers within seven days, but we're mindful that more than 10,000 of our customers suffered so much damage to their homes that day they couldn't receive power from us.

A lot of rebuilding of homes and businesses has been done over the past months, but there are still a lot of people struggling to rebuild their lives. Be assured, your company will continue to help them. Although the lights are back on, our job is not finished.

Months after the April 27 tornadoes, restoration, healing continue



April 27 storm devastation.

Five months after a series of deadly tornadoes ripped through the state, restoration and rebuilding efforts continue across Alabama Power's service territory. About 4,300 customers are still unable to receive power, most of them in the Tuscaloosa area.

The historic April 27 storms damaged or destroyed more than 8,000 poles and more than 400 transmission system structures. In addition, more than 300 substations lost power and six substations were either destroyed or suffered significant damage. In many places, the electrical system had to be completely rebuilt.

More than 412,000 customers lost power during the event. Service was restored to all customers who could receive it within seven days. But even after the lights were back on, a new work had begun, said Leigh Perry, Alabama Power's vice president for Charitable Giving.

"Our responsibilities don't end when the lights come back on," said Perry, who oversees the Alabama Power Foundation,

The Family Place information number is 205-257-4425.



The Family Place provides temporary lodging for families who have a family member receiving treatment at Birmingham hospitals.

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the Alabama Power Service Organization (APSO) and the Energizers. "We want to help in restoring communities as well as power. Throughout our company's history, our employees have always come to the aid of our neighbors in times of need. Within

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Energizers gifts help The Family Place

There's nothing like the comforts of home.

A sense of wellbeing, said Headland Field Service Representative Malinda Golden, is what she and her young son come home to whenever they stay at The Family Place, sponsored by the Alabama Power Service Organization (APSO). Scores of times, Golden has driven the 200 miles from Headland to Birmingham after work, her son's difficult medical treatments the only thing in mind. Afterward, respite is just what this single mother needs.

That is why Golden is so thankful to the Energizers and APSO.

"For so many people, The Family Place is a godsend," Golden said. "It helps renew my spirit."

The Family Place – three units at Carriage Court Apartments, two blocks from UAB Hospital – provides a peaceful, homelike setting for families of those receiving medical treatment, said Tammie Williams, APSO coordinator for The Family Place. These quarters received a facelift in 2011, courtesy of the Energizers' generosity, Williams said. In the past two years, the Energizers have given \$25,000 toward renovating The Family Place.

When the subject of renovation arose in March 2010, Energizers State President Bob O'Daniel said, "I think the Energizers would like to be a part of that." He solicited the 11 local chapters and the Energizers State Organization chipped in and raised \$11,000, which was donated to APSO during its 2010



Malinda Golden and son Michael love the homelike setting of The Family Place.

state convention. But, that wasn't the end of it.

"Our chapters have ongoing fundraisers throughout the year, and our members wanted to make a significant impact for helping The Family Place," O'Daniel said. During the remainder of 2010 and through early 2011, Energizers continued to donate money. In late 2010 the Magic City Chapter of APSO and the Corporate Headquarters Chapter of Energizers held a joint auction for the renovation project and raised another \$7,900. With this and other chapter donations, Energizers added another \$14,000.

"It was for APSO, the company and the general public who uses it during a time of need," O'Daniel said. "We were proud to be a part of such a worthy project."

Williams, who has championed The Family Place for 20 years, helps oversee the rooms and schedules stays for out-of-town visitors. Assistance provided by Energizers Darlene Clark, Tom Cronier, Barbara Johnson, Lisa Madden, Ann Niles and Glenda Taylor is crucial to the successful operation of The Family Place.

"What we do is so incredible," Williams said. "It is truly a ministry. This is the only

Continued on page 8



Free flu vaccinations scheduled

You must provide the employee Southern Company ID number or the last four digits of the employee Social Security Number to obtain a flu shot.

Oct. 11 Tuesday	6:30 a.m. - 8 a.m.	Oneonta Crew HQ/Warehouse	Oneonta	Oct. 18 Tuesday	7 a.m. - 11:30 a.m.	APC Corporate HQ	Birmingham		
	7 a.m. - 9 a.m.	Clanton Engineering/Bus. Office	Clanton		7 a.m. - 8:30 a.m.	Metro-South Pelham	Pelham		
	9:30 a.m. - 11 a.m.	Gadsden Steam Plant	Gadsden		10 a.m. - 11:30 a.m.	Southlake Center - SouthernLINC	Hoover		
	11 a.m. - 12 noon	East Jefferson Business Office	Birmingham		1:30 p.m. - 6 p.m.	SCS and SNC Inverness	Birmingham		
	12 noon - 1:30 p.m.	Gadsden Crew HQ/Garage	Gadsden		3:30 p.m. - 6 p.m.	W. Jefferson (Hueytown) Bus. Office	Hueytown		
	1 p.m. - 2 p.m.	Birmingham Airport	Birmingham		Oct. 19 Wednesday	6:30 a.m. - 9 a.m.	Varnons General Services Complex	Calera	
	3:30 p.m. - 6 p.m.	Eastern Division Office	Anniston			7 a.m. - 12 noon	APC Corporate HQ	Birmingham	
	3:30 p.m. - 5:30 p.m.	Trussville Crew HQ	Trussville			7 a.m. - 9 a.m.	13th Street Business Office	Birmingham	
	Oct. 12 Wednesday	7 a.m. - 8 a.m.	Pell City HQ/Warehouse			Pell City	12 noon - 1 p.m.	Tallassee Engineering/Bus. Office	Tallassee
		7:30 a.m. - 8:30 a.m.	Centreville Crew HQ			Centreville	2 p.m. - 5 p.m.	E.C. Gaston Steam Plant	Wilsonville
9:30 a.m. - 10:30 a.m.		Talladega Crew HQ	Talladega	2:30 p.m. - 5 p.m.	Auburn Crew HQ	Auburn			
10 a.m. - 12 noon		Western Division Office	Tuscaloosa						
12 noon - 1 p.m.		Clay County/Ashland Bus. Office	Ashland						
2 p.m. - 2:30 p.m.	Wedowee Business Office	Wedowee							
3:30 p.m. - 5 p.m.	Roanoke Engineering/Bus. Office	Roanoke							
Oct. 13 Thursday	6:30 a.m. - 8:30 a.m.	Tuscaloosa Crew HQ	Tuscaloosa						
	9:30 a.m. - 11 a.m.	Jacksonville Bus. Office	Jacksonville						
	9:30 a.m. - 10:30 a.m.	Reform Crew HQ	Reform						
	11:30 a.m. - 12:30 p.m.	Fayette Crew HQ	Fayette						
	12:30 p.m. - 1:30 p.m.	Leeds Bus. Office	Leeds						
	2 p.m. - 3:30 p.m.	Haleyville Bus. Office	Haleyville						
	3 p.m. - 5 p.m.	Gardendale Crew HQ	Gardendale						



Retiree helps company get 'back to business' in T-town



(left-right) Energizers State Board Member John Taylor looking over plans with Bill and Luke Remmert.

As the storm winds began to shake the Montgomery Woodworks building on Kauloosa Avenue in Tuscaloosa, Bill Remmert huddled in the bathroom with two other men. The April 27 tornado destroyed the 40-year-old building and a portion of the woodworking equipment.

"We thought it was going to miss us but we saw it coming, ran inside as the lights were going off, then into the central bathroom. It was loud and the building was shaking, then it got light again. I looked up and saw the roof and ceiling tiles had been taken off," said Remmert.

Montgomery Woodworks provides specialty cabinets and mill products for the construction industry. Founded in 1949 by Ed Montgomery and bought by Bill Remmert in 1989, Montgomery Woodworks has had two buildings since its founding. "Both locations were totaled by tornadoes," said Remmert.

There was no question about rebuilding, Remmert said. And they were going to rebuild in the same place. But things had to be done to take that route. Remmert mentioned his plans to a customer at Stone Building Co. and the need to find an electrical engineer to design the electrical system. Tricia Taylor told him, "My father may be able to help you -- give him a call." Her father is retired APC engineer John Taylor.

The ensuing call resulted in meetings between Remmert, his son Luke and electrician Phil Onstott. Taylor agreed to assist Montgomery Woodworks, but there was a caveat: He would not charge them. Luke, who had worked with Brasfield & Gorrie, decided to join the family business and went to work with his dad following the tornadoes.

Taylor has extensive knowledge of the National Electrical Code, which must be followed in the design and installation of wiring. He is certified as a master electrician by the city of Birmingham. After obtaining load requirements and inspecting salvaged electrical equipment, Taylor designed a plan to meet present and future electrical needs of Montgomery Woodworks. Many hours were spent incorporating Remmert's needs for the new facility and city of Tuscaloosa building codes. Taylor provided certification, placing his professional engineer seal on the drawings submitted to the city for approval.

"John's knowledge of the National Building Code and compliance was invaluable to us," said Bill Remmert.

By Mike Oakley



Birmingham Division President Joe White (left) and State Energizers President Bob O'Daniel present St. Clair County Deputy Freddie Turrentine \$5,000 for the St. Clair County Boys Ranch.

Making a difference for children

"Clear and simple, children have a soft spot in the hearts of Energizers," State President Bob O'Daniel said.

This spring, the Energizers state board of directors proved their commitment to helping Alabama's children by giving \$5,000 each to Children's Hospital, the St. Clair County Boys Ranch and Camp ASCCA (Alabama's Special Camp for Children and Adults).

That thrilled the hearts of longtime Birmingham Division Energizers Jeanette and Joe White, who have their own attachment to the St. Clair Boys Ranch. For the past three years, the couple has volunteered at the ranch, which is home to up to 18 boys at a time.

"They don't have deep pockets of support, and they do so much good for the children," Jeanette said. "We've helped with fundraisers to sell Boston butts, along with participating in their fishing tournament. The motorcycle ride is another fundraiser we try to support and advertise. Whenever we go there, we carry as much tissue, paper towels, soap and other household goods as we can. I also try to buy things to help furnish the three homes where the boys live.



Children's Hospital President and CEO of Children's of Alabama Mike Warren (from left), Services Coordinator and Special Instructor Children's of Alabama Early Intervention Services' Rachel Pilston accepts a \$5,000 check from State Energizers President Bob O'Daniel and State Board Member John Taylor.

Energizers to annually donate a significant amount to three charitable groups, said State President Bob O'Daniel.

"We're a charitable organization, and giving back is what we do," said O'Daniel, who has been in that leadership role seven years. "With the economy the way it is, money in our checking account does no good -- it's the giving that counts."

The Energizers gift will make a huge difference for the children at the St. Clair County Boys Ranch in Pell City, said staff members Karen Hooks and Anita Thompson.

"We really appreciate the Energizers gifts," Hooks said. "It makes a difference in the children's lives, from folks who really care about them."

By Donna Cope

Camp ASCCA Public Relations Director Allison Wetherbee accepts a \$5,000 check to help adult and children campers with disabilities.



Whenever we go there, we carry as much tissue, paper towels, soap and other household goods as we can. I also try to buy things to help furnish the three homes where the boys live.

"Any help is greatly appreciated, and you can actually see the difference you are making in their lives," she said

Sales of the Energizers Cookbook, a fundraiser dating back to the 1990s, allows

Energizer helps former mayor rebuild home



Frank Chandler at the home site.

April 27, 2011, is a day many would rather forget. That day, more than 70 tornados ravaged the Southeast, forever changing the landscape of towns across Alabama.

Former Tuscaloosa Mayor Al DuPont has been a proud resident since he returned from serving his country in WWII. For 56 years, he lived in a one-story home in the quiet Cedar Crest neighborhood near Druid City Regional Medical Center. But, by 7 p.m. that fateful night, DuPont had joined hundreds of Tuscaloosa's homeless.

Though his home was destroyed, DuPont, 86, said in a recent newspaper article, "You just have to suck it up and go on." Such is the mindset of a survivor.

Western Division Energizers President Frank Chandler, always active in his community, has known

DuPont through the years working to improve Tuscaloosa. He retired from Alabama Power in 2002 as a Marketing manager after a 30-year career. A mechanical engineering graduate of the University of Alabama who maintains his professional engineering license, Chandler also earned an MBA from his alma mater. The two men became good friends as they joined the throngs of people who walk through University Mall on McFarland Boulevard.

After the storm, DuPont joined four friends for lunch at a Tuscaloosa steakhouse and told them he wanted to live in the same location, but wasn't sure what to do. Though DuPont appreciated where he was staying, it just wasn't "home." That's when friends Frank Cicatiello and Gene Carpenter – who have been business partners with football great Joe Namath – stepped up.

Former Crimson Tide linebacker Cicatiello, who owns a metal-recycling business, said he could arrange demolition of the damaged home. Gene Carpenter, a commercial developer and general contractor, said he could find workers before the home-building rush began. Within a week, DuPont had new house plans. Concurrently, Cicatiello took DuPont's home down to its foundation.

Chandler lent his engineering expertise and contacts. He knew who to call and what to do to get power, and knew people who could rebuild the former mayor's home. Lending his advice, recommending better equipment and helping install TVs



and other technology, Chandler saved DuPont considerable money. Chandler said, "There are four of us using our contacts and expertise to help Al get back in his home – all new – at no cost to him ... Frank Cicatiello spoke up first and said he could arrange clearing the lot to the ground within a week. Gene Carpenter then told Al to go to Mal Beavers and get a house plan (Mal is the husband of retired APC employee, Barbara Beavers), plus get a city permit as contractors were going to be in short supply. Al got the plans and permit and we were off to the races in getting the home built.

"I did the HVAC sizing, saving \$750 over the equipment originally estimated," Chandler said. "Al had gas water heating and heat in the original home, but is using



DuPont's home rises.

an electric heat pump and electric water heater in the rebuilt home, which will be all-electric. Plus I worked with Julia Doherty, executive secretary for Western Division Vice President Mark Crews, and other APC people to get electric power so construction was not delayed."

Chandler and DuPont visit the site almost daily. Despite intense summer heat, they oversaw construction, making comments and corrections. Chandler records the process for viewing on Youtube.com ("search Al DuPont") by DuPont's children and relatives.

"Our plans are for Al to have the first completely rebuilt home in the Tuscaloosa tornado area," Chandler said.

By Mike Oakley

Former Tuscaloosa Mayor Al DuPont (left), Chandler and commercial developer Gene Carpenter take a work break.

New bill format debuts this fall

Alabama Power will change the format of its bill beginning in November to make it more user-friendly and better utilize this once-a-month opportunity to communicate directly with our customers.

Our old bill was designed for one basic purpose – to tell customers how much they owed and when payment was due. Today, our customers want more. Research shows about half our customers are also interested in receiving information about how they can better manage their electricity use or use energy more efficiently, as well as other relevant information from the company. Because the monthly bill is the primary source of information for most customers, it is more cost-effective for the company – and more convenient for customers – to provide this information in one mailing.

Customers will learn about the change in September and October with a "coming soon" message on the envelope of their bills. When customers begin receiving the new format bill, scheduled for November and December, the envelope will have a message saying it contains a bill statement, so the customer will not throw it away.

Know the facts!

2011 Energizers Chapter Presidents

Birmingham: Joe White - 205-467-7589 or 205-936-3110 (cell) horselover2u@windstream.net
Chilton County: Alvin Teel - 205-755-7270 wascarlett@bellsouth.net
Corporate: Mike Menk - 205-978-8300 or 205-515-2066 (cell) sweetmike@att.net
Eastern Division: Bruce Baker - 256-835-1697 doodlebug10535@yahoo.com
E.C. Gaston: Dennis Turner - 205-670-9371 or 334-695-0912
Gadsden: Buford Lee - 256-546-7454 or 205-482-3416 (cell) catsaplentyrus@aol.com
Jasper: Douglas Booth - 205-221-2288 or 205-302-4593 (cell) Boothjasper@aol.com
Mobile: Chuck Hrabe - 251-344-9935 chhrabe@bellsouth.net
Southeast: George Simpkins - 334-687-5032 or 334-695-0912
Southern: Tom Walthall - 334-514-8048 or 334-303-6090 (cell) tomtiger@au@gmail.com
Western: Frank Chandler - 205-333-0614 or 205-361-3132 (cell) fchandler@ge-and-es.com
State President: Bob O'Daniel - 334-541-4965 or 334-315-2538 (cell) twhorsin@windstream.net

Other important information

Automated Power Outage Reporting:
1-800-888-APCO (2726)
Customer Service (statewide):
1-800-245-2244
Business Call Center:
1-888-430-5787
Electrical safety information and to schedule presentations:
1-800-806-SAFE (7233)
Reservoir Information System:
1-800-LAKES11
Purchase appliances online:
YourApplianceCenter.com
Appliance Sales and Service:
1-800-613-9333
Internet site:
www.alabamapower.com
E-mail address:
alabamapower@southernco.com

Customers

Total 1,439,016
 Residential 85.8 percent 1,235,128
 Commercial 13.7 percent 197,336
 Others* 0.5 percent 6,552
 *includes industrial customers 5,770

Employees

Employees 6,552
 Retirees 5,085

Where our dollars went in 2010

I. Fuel and purchased power 37.50%
 II. Other operation and maintenance 24.97%
 III. Depreciation and amortization 10.66%
 IV. Federal, state and local taxes 8.15%
 V. Interest charges and preferred stock dividends 6.27%
 VI. Earnings available for common dividends and earnings retained in the business 12.45%

Transmission and distribution

Total poles and towers 1,533,879
Total transmission
 Towers 10,969
 Poles 110,594
Total distribution
 Towers 4
 Poles 1,412,312

Miles of line

Total 91,985
 Transmission 10,488
 Distribution 81,497

Service reliability

2010 99.97%
 2009 99.97%

Generation (kilowatt-hours) percentages*

Coal 61.76%
 Nuclear 18.50%
 Oil and Gas 14.54%
 Hydro 5.21%

You can count on Alabama Power for:

Reliability - Alabama Power keeps your lights shining and electric service available 99.97 percent of the time.

Energy-saving advice - Go to alabamapower.com for energy efficiency tips that can save you money on your power bill.

Environmental stewardship - Alabama Power has invested \$2.7 billion in the past decade to install equipment significantly reducing emissions at its power plants. Over the next few years, the company plans to spend another \$400 million to reduce emissions even more to provide a cleaner environment for all.

Service territory: 44,500 square miles

Total nameplate capacity: 12,222 megawatts

ALABAMA POWER
A SOUTHERN COMPANY

Always on.™

FACT CARD 2011

figures are complete for 2010

You're on the go, you're busy, you're **Energized** ...
 The 2011 Fact Card provides all the stats you need about Alabama Power – and contact names and numbers for Energizers leaders – as you work in your community. Thank you, Energizers, for all you do to make Alabama a better place to live.

Gaston APSO's Shonda Douglas, with Gaston Energizers Dennis and Chris Turner, dishes up food to Argo residents after the April 27 tornadoes.



'After the storm' from page 1

hours after the storms, our employees and retirees wanted to know what they could do to help."

While Energizer and APSO chapters have been involved in numerous local projects, Alabama Power was recently a title sponsor in "Rivals Unite for Recovery," a series of events featuring former Auburn University and University of Alabama players. The Aug. 13-15 events included a flag football game and golf tournament to raise money for tornado relief.

Charitable Giving's tree grant program –



recently renamed "Good Roots" – will also focus on areas hit hard by the April storms as it processes applications this fall.

"We named the program Good Roots

Gaston APSO President Mike Martin – the "Grillmaster" – was the cook for the "feeding" of the Argo community.

because it not only ties in with providing trees, it also symbolizes the deep roots Alabama Power has in the communities we serve," explained Perry. "Whether we're helping a community recover from a natural disaster or sponsoring an initiative that will improve the quality of life, we will be engaged for the long haul."

By Betsy Shearron

Energizers in action, having fun and making a difference



1. Chilton County Energizers Elaine and Harry Williams count "pieces" to be placed in the Science Suitcase at the Water Course.

2. Kent Lansberg, Mobile Fire and Rescue, speaks to the Mobile Energizers.

3. Energizers Fred and Janett Self study their Bingo cards at the Eastern Division picnic.

4. Anna Newell calls out Bingo numbers.

5. Mobile Energizer Mary Kate Cook receives a volunteerism certificate from the United Daughters of the Confederacy.

6. Bev Leigh, Red Cross (from left), and Kristin Werner of the Salvation Army, with Western Division Energizers President-elect J.G. Brazil and President Frank Chandler, following the Energizers check presentation to those organizations.

7. Sophia and Nelson Christian "on ready" to Bingo.

8. Southeast Energizers President George Simpkins (left) and Southeast Energizers Treasurer Dan Farmer (right) present a check to Eufaula Boy's and Girl's Club Board Member Andy Boyce.

9. Eastern Division Energizers Sydney Long (left) and Pat Martin wait patiently for their Bingo numbers to be called.

Energizers Travel

Seeing the world, enjoying different cultures

The Energizers Travel Group has enjoyed an exciting year already.

In January, 25 Energizers traveled to Egypt. Only two days into the trip, the country broke into a revolt against the Egyptian government. But we didn't have any worries because the tour company did an excellent job of keeping us safe, and we continued on with the journey.

By Aug. 14, the theme was "all European" as 26 Energizers took a wonderful 15-day European river cruise. We began the trip in Budapest, Hungary and traveled portions of the Danube, Main and Rhine Rivers to Amsterdam, the Netherlands. The trip – castles along the Rhine and Danube – was a great adventure in visiting centuries-old castles, cathedrals and wineries, as well as breathtaking scenery along the way. We traveled Hungary, Austria, the Czech Republic, Germany and the Netherlands. In Vienna, Austria we were treated to a classical concert and a tour of the

city. Each day we toured a different city and sampled foods from various regions. We had lunch with local university students in Nuremberg, and had cake and coffee with a local family in Wertheim, Germany. The trip was a wonderful experience for our people who had traveled before and for our first-time Energizer travelers.

Oct. 2 begins our 10-day excursion to beautiful Ireland. We'll have 26 Energizers, and the trip begins in Dublin. We'll travel through Kilkenny, Waterford, Blarney Castle, the Ring of Kerry, Limerick and the Cliffs of Moher. Along the way, we'll also kiss the Blarney Stone, visit the new "House of Waterford" and an Irish dairy farm, and take in the stunning views from the 700-foot Cliffs of Moher.

By Horace Waugh

We've planned wonderful trips for 2012

In early spring, we'll travel to Holland and Belgium. The trip will feature the "Floriade," a horticultural exposition held every 10 years. Our riverboat trip starts in Antwerp, Belgium and ventures through canals to the Rhine River in the Netherlands, ending in Amsterdam. In addition, we'll visit the windmills of Holland and see the Aalsmeer Flower Auction, where more than 19 million flowers are traded daily.

June: We plan for "Cruising the Greek Isles and Turkey," a 14-day trip that starts in Athens, Greece and continues through the Greek islands of Santorini, Crete, Rhodes and Patmos. We'll see the ancient ruins of Ephesus and will tour Istanbul, Turkey.

Fall 2012: Excitement awaits us during "The Canadian Rockies by Rail" trip, which begins in Vancouver. Energizers will travel through the Rocky Mountains and will visit Banff, Roper, glacial ice fields, Lake Louise and Calgary.

Future trips include China, Hawaii, South Africa, South America, the Canadian Maritimes and trips in the U.S.

For information about Energizers travels, contact:

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Alabaster, AL 35007

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ALABAMA POWER RETIREE LUNCHEONS

Date	Division	Location
Wednesday, Oct. 19	B'ham/Corp/E.C. Gaston	Cahaba Grand
Wednesday, Nov. 2	Southeast	Lakepoint
Thursday, Nov. 10	Western	Indian Hills CC

Energizers Newsletter goes electronic

ENERGIZERS

Alabama Power Retirees NEWSLETTER

Energizers quarterly newsletter can be found on the company's external website at AlabamaPower.com/in the News/ Newsletters.

The electronic version will save money and help the environment. If you prefer to read the Energizers

Newsletter online rather than receiving a printed copy, please e-mail Don Franklin at dwfrankl@southernco.com or call 205-257-2473.



The Family Place received much-needed updates such as new living room and sleeping appointments, thanks to the generosity of members of Energizers, the Alabama Power Service Organization and the Alabama Power Foundation. While their family members receive medical treatment, visitors find relaxation and restoration through the homelike atmosphere of The Family Place.

Golden said, remembering the birth of her 9-year-old son, who has Down syndrome. "He stayed at the hospital for weeks and weeks, and it was wonderful to be in a home setting and be able to relax. That was the first time Michael and I were together as family, and I'll never forget it. The Family Place will hold a special place in my heart forever."

As medical expenses continue to mount, the assistance with temporary living arrangements during her son's hospital stays has removed some of the burden, Golden said. "Michael has had 40 surgeries," she said. "Even with the best job in the world, it is difficult."

Golden said she is proud to work for a company that helps others.

"Michael knows these three apartments, just like it was home," she said. "I want to thank the people of APSO, the Alabama Power Foundation and the Energizers for making it all possible."

By Donna Cope

'Energizers gifts' from page 2

thing I know where you can meet a complete stranger and a few hours later feel like you've know them your entire life. We're ambassadors for our company and our state, as we come in contact with many families across the state and the country who need help."

At The Family Place open house on July 12,

APSO members unveiled cozy, new interiors. The new hardwood floors are more accessible for visitors with disabilities, and window treatments have been updated. There are new sofas and chairs in the living rooms, and new beds and lighting fixtures add comfort to visitors' stays. Games and puzzles for kids are provided.

"I stayed at The Family Place when I brought Michael home from the hospital,"

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Birmingham, AL 35291

▲ Fall 2011

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