

By the Numbers

Fact Card 2025

Figures are complete for 2024



About Us

6,154

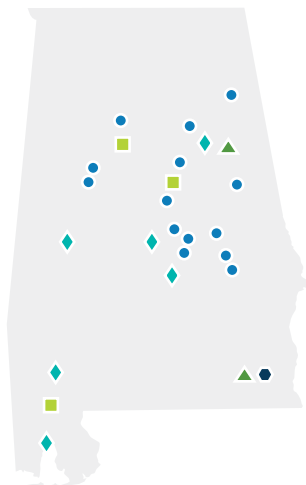
employees



5,925

retirees

Generating Plants

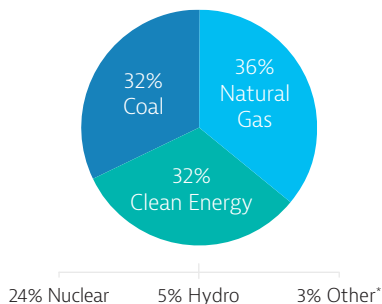


◆ Natural Gas ■ Coal
● Hydro ▲ Solar ● Nuclear

Generation

12,942

megawatts total nameplate
generating capacity



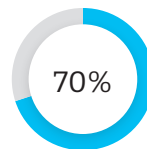
45,000

square mile service territory

81

generating units

Power Delivery



power restoration
in under 2 hours

700,000

outage prevention technology
prevented customer outages



10,102 towers + 1,579,379 poles =

1,589,481

total towers and poles

86,171

total miles of power lines

**Other includes energy from sources that may include wind, solar, etc. To the extent Alabama Power gets the renewable energy certificates (RECs) from these sources, it generally retains the right to sell renewable energy or associated RECs to third parties for the benefit of customers.*

Customer Service

1.5M Customers



1 icon = 10K customers

86% Residential



14% Commercial/Industrial

Enhanced Customer Tools

Bill Explainer

alabamapower.com/billexplainer

Energy Assistant

alabamapower.com/energyassistant

Rate Advisor

alabamapower.com/rateadvisor

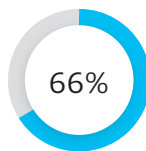


46

business offices

86M

customer interactions through
calls, emails and various channels



66%

1M

customers
enrolled in
outage alerts

2,500

authorized payment locations



347,000

mobile app downloads

Connectivity

2,000

miles of fiber for smart grid automation
and to help provide high-speed internet
to Alabamians through partnerships

Taxes

\$894M

in state and federal taxes, making us one
of the largest taxpayers in Alabama

Renew Our Rivers

13M

pounds of trash removed from
Alabama waterways in 2024

30+

cleanups



3,400

volunteers

Charitable Giving

\$17M

charitable giving in 2024 through
Alabama Power Foundation

\$273M

given since its inception in 1989

6,200

Alabama
Power Service
Organization
members



51,500

total volunteer
hours from APSO
and Energizers

1,100

Energizer
retiree
volunteer
members

200+

nonprofits
supported

6,000+

families helped through the
Alabama Business Charitable Trust

Doing everything in our power to power everything you do.

Power is more than electricity-it keeps
life moving. And we deliver **99% service
reliability** to keep our customers'
connections strong. Whether volunteering,
sharing energy tips or weathering the
storms together, Alabama Power helps
families and communities move forward.



Follow along with us @AlabamaPower

Automated Power Outage Reporting
1-800-888-APCO (2726)

Customer Service (statewide)
1-800-245-2244

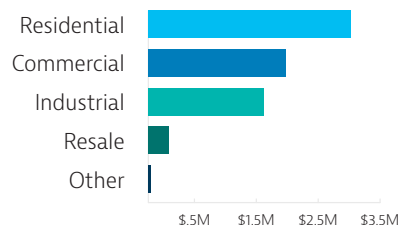
Electrical Safety Schedule Presentations
1-800-806-SAFE (7233)

Reservoir Information
apcshorelines.com

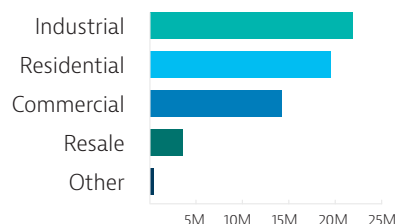
Outage Map
outagemap.alabamapower.com

Outage Alerts
alabamapower.com/alerts

Territorial sales = \$6.8B



Kilowatt-hour sales = 55B



Total Revenue Expenditures

Fuel and Purchased Power	22.35%
Other Operation and Maintenance	24.46%
Depreciation and Amortization	18.82%
Federal, State and Local Taxes	10.71%
Interest Charges	5.55%
Earnings Available for Common Dividends and Earnings Retained in the Business	18.11%